



**“The problem is always in the execution, never in the idea.”**

**(N. Bonaparte)**

## BCM Response Solutions

*All organizations whether large or small have aims and objectives such as to grow, to provide services and to acquire other businesses. These aims and objectives are generally met via strategic plans to achieve an organization's short, medium and long term goals. Business Continuity Management (BCM) will ensure that these aims and objectives are not compromised by unexpected disruptions.*

*Definition of Business Continuity Management:*

*“A holistic management process that identifies potential impacts that threaten an organization and provides a framework for building resilience with the capability for an effective response that safeguards the interests of its key stakeholders, reputation, brand and value creating activities.”*

*(The Business Continuity Institute)*

### Business Continuity Lifecycle

Business Continuity Management (BCM) is a continuous process and encompasses six distinct steps:

- BCM programme management
- Understanding the organisation
- Determining BCM strategies
- **Developing and implementing a BCM response**
- Exercising, maintenance and review
- Embedding in the organisation

Ascore's BCM Services have been designed to match with these steps (one or more BCM Services for each BCM step), hereby assuring compliance to the most recent BCM standards and good practises.

### Developing and implementing a BCM Response

Within this lifecycle step, Ascore proposes following services:

- Business Continuity Plan(ning)
- BCM Response Solutions
- BCM Arrangements

**BCM Response solutions** cover the entire flow of an incident, from detection and immediate response via recovery and continuity until return to normal.

By solutions are meant all tangible products, tools, infrastructures and environments that support and facilitate a flexible response to disruptive events.

It is clear that these solutions can be owned (set-up, maintained, tested...) by the organisation itself or the organization may decide to contract these elements to specialised external providers.

### About Ascore

Ascore is specialized in operational risk management consultancy and staffing. Operational risk management, information security, business continuity and compliance to laws and regulations are major cornerstones of our services.

Ascore assists its customers with the incorporation of operational risk management at all levels and in all areas of their organization, including day-to-day operational decisions. No decision should be taken in any organization without applying proper operational risk management. It can be applied throughout the entire life cycle of any activity or project. In order to minimize risk, it is however preferable to apply operational risk management is applied at the beginning phase of a project or operational activity.

### About Ascore Academy

Ascore offers, through the Ascore Academy, an extensive education and awareness program, covering several open classes, events and customized education experiences.

### Contact

For further and additional information, please contact us on Tel. +32 (0)9 243 10 20 or [info@ascore.com](mailto:info@ascore.com)

On all Ascore services our general terms of delivery apply.

## BCM Response Solutions

### Ascure's Independency

Ascure is neither a provider nor reseller of BCM products, tools, infrastructures or environments. Never the less some of our staff have a working history with BCM Providers and have a profound knowledge and insight in the strengths and weaknesses of both Solutions and providers alike.

In addition to this experience, our consultants are fully aware of existing specifications for BCM Solutions and BCM providers and are therefore the ideal partner to support you in the selection of Solutions and Providers.

Solutions, products and tools can be used at various stages:

- Prevention;
- Detection & response;
- Command & control;
- Recovery & continuity.

New technologies, solutions and concepts are being launched every day, keeping aware and abreast of all these novelties is time consuming, so why not rely on Ascure for this?

The cost of BCM solutions is not insignificant certainly when considering things like:

- Crisis Communication tools
- Emergency Operating Centers
- Business recovery workplaces
- Call center recovery workplaces
- Recovery data center
- Recovery systems & solutions

With BCM contracts for Solutions often spanning several years, the extra effort spent during the negotiation phase is rapidly paid back. Furthermore, going through a formalized bid process, while being backed by specialists in the domain does often result in better commercial deals.

When securing Ascure's advice in this domain you can rest assured that:

- the choice of Solutions and providers is based on objective criteria;
- you will end up with the best value for money offering;
- your requirements, specification and objectives will be met.

### Solution & provider selection

Ascure has the right BCM services to gather your BCM requirements and specifications and convert these into Requests for Proposal.

In addition, Ascure has the right skills and competences to compare and evaluate offers, this both on technical/operational and contractual/service level criteria.

### Solution & provider assessment

It is advisable to assess from time to time the existing BCM Solutions and BCM providers with whom you work.

By doing so, you can verify whether both the Solutions and Providers are still the best choice around.

This regular check will provide assurance that your BCM Capability is fit-for-purpose and can still meet the defined recovery and continuity objectives.

Interested in world-class education and training on business continuity, crisis management, disaster recovery or pandemic planning: visit the website of the BCM Academy Belgium ([www.bcmacademy.be](http://www.bcmacademy.be)).

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